

(R-96-685)

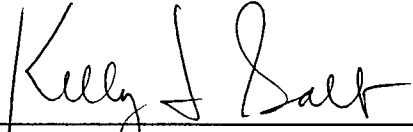
RESOLUTION NUMBER R- 286720

ADOPTED ON DEC 04 1995

BE IT RESOLVED, by the Council of The City of San Diego, that the policy of the City of San Diego is to provide its customers with an identification of outside agencies' charges that are included in the customer's water and sewer bill. The City Manager is hereby directed to implement this policy in accordance with the memorandum dated November 16, 1995, from Mayor Susan Golding to the Rules Committee, attached hereto as Exhibit "A".

APPROVED: JOHN W. WITT, City Attorney

By



Kelly J. Salt
Deputy City Attorney

KJS:mb
11/28/95
Or.Dept:Mayor
R-96-685
Form=r-t

OFFICE OF MAYOR SUSAN GOLDING
City of San Diego

MEMORANDUM

RULES 11-20-95 # 1

TO: Rules Committee Members
FROM: Mayor Susan Golding
DATE: November 16, 1995
SUBJECT: Itemization of Water and Sewer Bills



Currently, the City's water and sewer bills are sent to customers on a bi-monthly basis. The bill format for water and sewer service combines City of San Diego charges as well as costs associated with State and Federal requirements, County Water Authority, and Metropolitan Water District charges.

In its current format, the City's water and sewer customers are not given any information regarding other governmental agencies' contribution to their total bill. Full disclosure of these various charges would more fully inform the customer about where the charges are coming from and the additional costs associated with State and Federal mandates.

Attachment B is a sample bill for sewer and water service as is currently used. The current bill format combines all charges - irrespective of governmental agency - within two parts: base fee and water usage.

Attachment A is a sample bill for sewer and water service that would break out the various charges by which governmental entity is levying the charge. Under this format, the customer is given a clear understanding of the various State and Federal charges, Metropolitan Water District charges, and County Water Authority charges in addition to the amount allocated to the City of San Diego. For sewer service, this format would also itemize the bill according to the various governmental charges.

The following details the specific elements that would be itemized under the new billing format:

I. WATER SERVICE

A. BASE FEE

This portion recovers the City of San Diego's costs for administration, meter reading, meter maintenance, and repair.

B. WATER USAGE FEE

This portion recovers the City of San Diego's costs relating to the municipal operation, replacement, repair, upgrades and maintenance of the water system including water filtration and treatment. It also includes capital improvements to the municipal water system.

C. FEDERAL

This portion is for the costs associated with complying with the Federal Safe Drinking Water Act and is for the laboratory analysis and filtration testing requirements.

D. COUNTY WATER AUTHORITY

This portion is for the cost of the County Water Authority's delivery of water from the Metropolitan Water District including the operations and maintenance of capital facilities.

II. SEWER SERVICE

A. BASE FEE

This portion of the sewer bill is for the City costs associated with the municipal system's operation, repair, and replacement as well as capital improvements.

B. STATE CHARGES

This portion of the bill relates to City costs for all charges attributable to the operation, maintenance, repair, and replacement at the Point Loma Treatment Plant and the Fiesta Island Replacement Program to comply with the State Ocean Plan.

C. FEDERAL CHARGES

This portion of the bill relates to City costs associated with water reclamation requirements and construction of the North City Reclamation plant attributable to tertiary treatment.

Thank you for your consideration and support.



THE CITY OF SAN DIEGO
 WATER UTILITIES DEPARTMENT
 SAN DIEGO, CA. 92187-0001 • (619) 533-4100

ATTACHMENT B
 (Current Bill Format)

12-12345-21-7
 ACCOUNT NUMBER

456 MAIN ST
 SERVICE ADDRESS

NOV 9 1993
 PAYMENT DUE DATE

JOHN S SMITH
 456 MAIN ST
 SAN DIEGO CA 92000

RETURN THIS PORTION

MAKE CHECK PAYABLE TO CITY TREASURER

1212345217 0000096428

\$96.42
 TOTAL AMOUNT DUE

ACCOUNT NO. 12-12345-21-7	JOHN S SMITH	NOV 9 1993	\$96.42
SERVICE ADDRESS 456 MAIN ST		PAYMENT DUE DATE	TOTAL AMOUNT DUE

TYPE OF SERVICE	METER	SERVICE PERIOD FROM	PERIOD TO	DAYS	METER READING PREVIOUS	READING CURRENT	USAGE HCF*	AMOUNT	CODE
BASE FEE-WATER		08-04	10-04	61				6.24	
WATER USED		08-04	10-04	61	437	465	28	37.08	
BASE FEE - SEWER		08-04	10-04	61				12.72	
SEWER		08-04	10-04	61				38.70	
STORM DRAIN FEE								1.68	
SERVICE CALL									
CHK RETURN FEE									
ILLEGAL TURN-ON									
DEFICIT DUE									
PREVIOUS BAL									

WATER LIFELINE ALLOWANCE: 20 HCF LIFELINE USAGE : 20 HCF @ \$1.235
 NON-LIFELINE USAGE: 8 HCF @ \$1.422

* * REMINDER - - WINTER WATER USE DETERMINES SEWER SERVICE CHARGE * *

WATER USE OF SINGLE-FAMILY DOMESTIC CUSTOMERS IS BEING MEASURED THIS WINTER TO SET NEXT YEAR'S SEWER SERVICE CHARGE. THE MONITORING PERIOD LASTS TWO BILLING CYCLES, PRIMARILY COVERING NOVEMBER THROUGH APRIL. THIS RATE STRUCTURE ALLOWS YOU TO SOMEWHAT CONTROL YOUR SEWER BILL SINCE YOUR CHARGE WILL BE BASED ON THE AMOUNT OF WATER YOU USE THIS WINTER. THE WINTER MONTHS ARE USED AS THE MEASURING PERIOD BECAUSE A GREATER PERCENTAGE OF WATER IS RETURNED TO THE SEWAGE SYSTEM AND NOT USED FOR IRRIGATION PURPOSES. YOUR NEW SEWER SERVICE CHARGE, WHICH WILL INCLUDE A 6 PERCENT RATE INCREASE FOR ALL CUSTOMER CLASSES, BECOMES EFFECTIVE 7/1/94. IF YOU HAVE ANY QUESTIONS PLEASE CALL 533-4100.

CONSERVATION INFORMATION			
DAYS	USAGE BILLED IN HCF*	AVERAGE GALLONS PER DAY	% CHANGE
THIS YEAR	61	28	343 -16.3
PAST YEAR	65	38	437 FROM
1989	62	34	410 1989
EXT PERIOD USAGE TARGET			353

* 1 HCF (HUNDRED CUBIC FEET) = 748 GALLONS

TAKE A PLANT WALK AT THE ZOO OR WILD ANIMAL PARK AND LEARN HOW TO SAVE WATER IN YOUR YARD! FOR DETAILS CALL (619)557-3969

R- 286720



THE CITY OF SAN DIEGO
 WATER UTILITIES DEPARTMENT
 SAN DIEGO, CA. 92187-0001 • (619) 533-4100

ATTACHMENT A

12345-21-7
 ACCOUNT NUMBER

456 MAIN ST
 SERVICE ADDRESS

NOV 9 1993
 PAYMENT DUE DATE

JOHN S SMITH
 456 MAIN ST
 SAN DIEGO CA 92000

RETURN

MAKE CHECK

1212345217 0000096422



United States/Mexico Sister Cities Association, Inc.

P.O. Box 2134
 West Covina, CA 91793-2134
 (818) 338-9078

NATIONAL BOARD OF DIRECTORS MEETING
 Sunday, December 3, 1993 - 9:00 a.m.
 HACIENDA HOTEL
 4041 Harney St., San Diego CA 92110
 (619) 298-4707

ACCOUNT NO. 12-12345-21-7 JOHN S SMITH NOV 9 1993
 SERVICE ADDRESS 456 MAIN ST PAYMENT DUE DATE

TYPE OF SERVICE	METER	SERVICE PERIOD		DAYS	METER READING		US HCF
		FROM	TO		PREVIOUS	CURRENT	
METER INFO		08-04	09-30	57	437	463	
		10-01	10-04	4	463	465	

WATER	SEWER
CITY OF SAN DIEGO CHARGES:	
BASE FEE	6.24
WATER USAGE FEE	19.52
STATE AND FEDERAL CHARGES	3.34
METROPOLITAN WATER DIST CHARGES	11.12
COUNTY WATER AUTH CHARGES	2.60
STATE MANDATED CONSERVATION FEE	.50
TOTAL	43.32

WATER LIFELINE ALLOWANCE: 20 HCF
 WATER LIFELINE USAGE: 20 HCF @ \$1.285
 WINTER LIFELINE USAGE: 8 HCF @ \$1.422

MESSAGE

YOUR WINTER BASED SEWER SERVICE CHARGE IS \$51.42 PER BI-MONTHLY BILLING PERIOD. THIS CHARGE INCLUDES A SEPARATELY ITEMIZED SEWER CHARGE FEE OF \$12.72, WHICH IS APPLICABLE TO ALL SINGLE FAMILY CUSTOMERS.

OTHER CHARGE
 FEDERAL STORAGE
 SERVICE CALL
 CHECK RETURN FEE
 ILLEGAL TURN
 DEPOSIT DUE
 PREVIOUS BALANCE

TOTAL AMOUNT DUE 76.42

CONSERVATION INFORMATION			
DAYS	USAGE BILLED IN HCF*	AVERAGE GALLONS PER DAY	% CHANGE
PAST YEAR	61	343	-16.3
CURRENT YEAR	65	437	FROM
1989	62	410	1989
NEXT PERIOD USAGE TARGET		353	

WOULD YOU LIKE TO LEARN HOW TO USE WATER AND ENERGY MORE EFFICIENTLY IN YOUR HOME? WE CAN SHOW YOU! A SURVEYOR WILL COME TO YOUR HOME AND CONDUCT A RESIDENTIAL WATER SURVEY. FOR PROGRAM INFORMATION, OR AN APPOINTMENT, CALL 239-0132

* 1 HCF (HUNDRED CUBIC FEET) = 748 GALLONS