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4/12/10

RESOLUTION NUMBER R-305746

DATE OF FINAL PASSAGE APR 22 2010

A RESOLUTION OF THE CITY COUNCIL AUTHORIZING AWARD OF A ONE-YEAR HELP DESK AND DESKTOP SUPPORT SERVICES CONTRACT TO EN POINTE TECHNOLOGIES; REQUIRING A SOURCING STRATEGY AND STRATEGIC PLAN; PROVIDING QUARTERLY UPDATES; AND EXPENDING FUNDS FOR THE CONTRACT, INCLUDING MONITORING ECONOMIC OPPORTUNITY CONTRACTING.

WHEREAS, in September 2009, the City issued Request for Proposals No. 9530-09-A to provide help desk and desktop support services to City departments; and

WHEREAS, En Pointe Technologies, Inc. submitted the low acceptable bid that best meets City requirements; and

WHEREAS, the Rules Committee considered this item on March 10, 2010, and forwarded the item to Council without recommendation; NOW, THEREFORE,

BE IT RESOLVED, by the Council of the City of San Diego, as follows:

1. That the Mayor or his designee is authorized to award the Help Desk and Desktop Support Services Contract, RFP No. 9530-09-A, to En Pointe Technologies, Inc., and to execute the contract for a term of one year in an amount not to exceed \$1,230,000.

2. That the Mayor or his designee is authorized to exercise two two-year contract extension options with En Pointe Technologies, Inc., subject to City Council approval and provided the Chief Financial Officer first certifies that the funds necessary for expenditure are, or will be, on deposit with the City Treasurer.

3. That before any additional proposed contracts for information technology services are brought before the City Council, the Department of Information Technology shall develop a sourcing strategy and strategic plan for information technology services and San Diego Data Processing Corporation which includes, at a minimum, telecommunications, voice and data networks, data center, and application support.

4. That the Department of Information Technology shall provide the City Council with quarterly reports on En Pointe Technologies' performance.

5. That Equal Opportunity Contracting (EOC) shall monitor En Pointe Technologies' compliance with the City's EOC requirements, ~~and that the costs of such monitoring shall be included in the quarterly reports to Council by the Department of Information Technology.~~

*There w.4
be no addl. cost
costs for monitoring*
[Signature]

6. That the Chief Financial Officer is authorized to expend an amount not to exceed \$6,400,932 solely and exclusively to provide funds for the above contract and options in Fiscal Years 2011-2015; contingent on Council approving such funding in the budget for each fiscal year; and provided the Chief Financial Officer first certifies that the funds are, or will be, on deposit in the City Treasury; to be expended as follows: \$1,230,000 in Fiscal Year 2011 from funds shown in FY2011 Cost Allocation attached hereto; \$1,236,000 in Fiscal Year 2012; \$1,273,080 in Fiscal Year 2013; \$1,311,242 in Fiscal Year 2014; and \$1,350,610 in Fiscal Year 2015.

APPROVED: JAN I. GOLDSMITH, City Attorney

By *[Signature]*
Nathan Slegers
Deputy City Attorney

NS:mb
03/31/10
04/13/10 Revised
Or.Dept:IT&C
R-2010-699

I hereby certify that the foregoing Resolution was passed by the Council of the City of San Diego,
at its meeting of April 12, 2010.

ELIZABETH S. MALAND, City Clerk

By *Mary Zumaya*
Deputy City Clerk

Approved: 4-22-10
(date)

JS
JERRY SANDERS, Mayor

Vetoed: _____
(date)

JERRY SANDERS, Mayor

FY2011 Cost Allocations for Help Desk and Desktop Support Contract

Line #	Fund	Cost Center	Department Title	Budget Amount	Allocation Percent	Final Allocation Amount	G/L Acct
1	100000	1001000011	Mayor	\$512	0.0394%	\$484	513210
2	100000	1001000011	Mayor	\$341	0.0262%	\$323	513210
3	100000	1101000001	Council District 1	\$1,876	0.1443%	\$1,775	513210
4	100000	1102000002	Council District 2	\$2,047	0.1574%	\$1,936	513210
5	100000	1103000003	Council District 3	\$2,388	0.1837%	\$2,259	513210
6	100000	1104000004	Council District 4	\$2,217	0.1706%	\$2,098	513210
7	100000	1105000005	Council District 5	\$2,047	0.1574%	\$1,936	513210
8	100000	1106000006	Council District 6	\$1,706	0.1312%	\$1,614	513210
9	100000	1107000007	Council District 7	\$2,217	0.1706%	\$2,098	513210
10	100000	1108000008	Council District 8	\$2,047	0.1574%	\$1,936	513210
11	100000	1151000011	Council Administration	\$1,194	0.0918%	\$1,130	513210
12	100000	1151000011	Council Administration	\$1,194	0.0918%	\$1,130	513210
13	100000	1152000011	City Clerk	\$341	0.0262%	\$323	513210
14	100000	1152000011	City Clerk	\$13,645	1.0496%	\$12,910	513210
15	100000	1152000011	City Clerk	\$341	0.0262%	\$323	513210
16	100000	1153000011	Independent Budget Analyst	\$1,364	0.1050%	\$1,291	513210
17	100000	1211111111	City Attorney	\$3,752	0.2886%	\$3,550	513210
18	100000	1211111112	City Attorney	\$30,871	2.3747%	\$29,209	513210
19	100000	1211111113	City Attorney	\$48,439	3.7261%	\$45,830	513210
20	100000	1211111113	City Attorney	\$512	0.0394%	\$484	513210
21	100000	1212000001	Personnel	\$13,986	1.0758%	\$13,233	513210
22	100000	1214000011	Ethics Commission	\$1,364	0.1050%	\$1,291	513210
23	100000	1215000011	Office of the City Auditor	\$3,241	0.2493%	\$3,066	513210
24	100000	1300000001	Assistant Chief Operating Officer	\$171	0.0131%	\$161	513210
25	100000	1311000001	Citywide Administration	\$1,194	0.0918%	\$1,130	513210
26	100000	1311000001	Citywide Administration	\$171	0.0131%	\$161	513210
27	100000	1311000012	Citywide Administration	\$2,217	0.1706%	\$2,098	513210
28	100000	1311000015	Citywide Administration	\$512	0.0394%	\$484	513210
29	100000	1311000017	Citywide Administration	\$341	0.0262%	\$323	513210
30	100000	1311110011	Citywide Administration	\$682	0.0525%	\$645	513210
31	100000	1312000001	Business Office	\$682	0.0525%	\$645	513210
32	100000	1312000011	Business Office	\$512	0.0394%	\$484	513210
33	100000	1312000012	Business Office	\$341	0.0262%	\$323	513210
34	100000	1312000013	Business Office	\$512	0.0394%	\$484	513210
35	100000	1313000011	Human Resources	\$1,876	0.1443%	\$1,775	513210

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FY2011 Cost Allocations for Help Desk and Desktop Support Contract

Line #	Fund	Cost Center	Department Title	Budget Amount	Allocation Percent	Final Allocation Amount	G/L Acct
36	100000	1313000012	Human Resources	\$171	0.0131%	\$161	513210
37	100000	1313000013	Human Resources	\$2,047	0.1574%	\$1,936	513210
38	100000	1313110012	Human Resources	\$3,241	0.2493%	\$3,066	513210
39	100000	1313110015	Human Resources	\$171	0.0131%	\$161	513210
40	100000	1411000001	Community & Legislative Services	\$4,946	0.3805%	\$4,680	513210
41	100000	1411000011	Community & Legislative Services	\$1,194	0.0918%	\$1,130	513210
42	100000	1411000012	Community & Legislative Services	\$1,535	0.1181%	\$1,452	513210
43	100000	1411000013	Community & Legislative Services	\$512	0.0394%	\$484	513210
44	100000	1411000014	Community & Legislative Services	\$171	0.0131%	\$161	513210
45	100000	1413000011	Special Events	\$171	0.0131%	\$161	513210
46	100000	1500000001	Chief Financial Officer	\$341	0.0262%	\$323	513210
47	100000	1511130011	City Comptroller	\$20,638	1.5875%	\$19,526	513210
48	100000	1512000011	Debt Management	\$4,605	0.3542%	\$4,357	513210
49	100000	1513110001	Financial Management	\$171	0.0131%	\$161	513210
50	100000	1513110001	Financial Management	\$7,334	0.5642%	\$6,939	513210
51	100000	1514000001	Purchasing & Contracts	\$171	0.0131%	\$161	513210
52	100000	1514000001	Purchasing & Contracts	\$4,605	0.3542%	\$4,357	513210
53	100000	1514000001	Purchasing & Contracts	\$6,481	0.4986%	\$6,132	513210
54	100000	1516000001	City Treasurer	\$3,582	0.2755%	\$3,389	513210
55	100000	1516000011	City Treasurer	\$1,194	0.0918%	\$1,130	513210
56	100000	1516110011	City Treasurer	\$7,163	0.5510%	\$6,778	513210
57	100000	1516110012	City Treasurer	\$853	0.0656%	\$807	513210
58	100000	1516110013	City Treasurer	\$3,752	0.2886%	\$3,550	513210
59	100000	1516110014	City Treasurer	\$1,023	0.0787%	\$968	513210
60	100000	1516120011	City Treasurer	\$853	0.0656%	\$807	513210
61	100000	1516120011	City Treasurer	\$3,070	0.2362%	\$2,905	513210
62	100000	1516120012	City Treasurer	\$5,117	0.3936%	\$4,841	513210
63	100000	1611140011	Development Services	\$171	0.0131%	\$161	513210
64	100000	1611140011	Development Services	\$14,327	1.1021%	\$13,555	513210
65	100000	1612110012	City Planning & Community Investments	\$1,535	0.1181%	\$1,452	513210
66	100000	1612110012	City Planning & Community Investments	\$3,582	0.2755%	\$3,389	513210
67	100000	1612110012	City Planning & Community Investments	\$13,815	1.0627%	\$13,071	513210
68	100000	1612121112	City Planning & Community Investments	\$341	0.0262%	\$323	513210
69	100000	1612121211	City Planning & Community Investments	\$512	0.0394%	\$484	513210
70	100000	1612121212	City Planning & Community Investments	\$682	0.0525%	\$645	513210

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FY2011 Cost Allocations for Help Desk and Desktop Support Contract

Line #	Fund	Cost Center	Department Title	Budget Amount	Allocation Percent	Final Allocation Amount	G/L Acct
71	100000	1613000001	Real Estate Assets	\$8,357	0.6429%	\$7,907	513210
72	100000	1713111112	Library	\$93,466	7.1897%	\$88,433	513210
73	100000	1713111112	Library	\$1,535	0.1181%	\$1,452	513210
74	100000	1714110012	Park & Recreation	\$682	0.0525%	\$645	513210
75	100000	1714110013	Park & Recreation	\$1,023	0.0787%	\$968	513210
76	100000	1714111212	Park & Recreation	\$1,194	0.0918%	\$1,130	513210
77	100000	1714111212	Park & Recreation	\$3,241	0.2493%	\$3,066	513210
78	100000	1714120001	Park & Recreation	\$9,722	0.7478%	\$9,198	513210
79	100000	1714120011	Park & Recreation	\$1,876	0.1443%	\$1,775	513210
80	100000	1714130001	Park & Recreation	\$13,986	1.0758%	\$13,233	513210
81	100000	1714140011	Park & Recreation	\$16,715	1.2858%	\$15,815	513210
82	100000	1714151101	Park & Recreation	\$6,481	0.4986%	\$6,132	513210
83	100000	1912110001	Fire-Rescue	\$341	0.0262%	\$323	513210
84	100000	1912110011	Fire-Rescue	\$256	0.0197%	\$242	513210
85	100000	1912120001	Fire-Rescue	\$512	0.0394%	\$484	513210
86	100000	1912120001	Fire-Rescue	\$4,435	0.3411%	\$4,196	513210
87	100000	1912170012	Fire-Rescue	\$4,776	0.3674%	\$4,518	513210
88	100000	1912170012	Fire-Rescue	\$44,345	3.4112%	\$41,957	513210
89	100000	1915000011	Office of Homeland Security	\$2,388	0.1837%	\$2,259	513210
90	100000	1915000011	Office of Homeland Security	\$341	0.0262%	\$323	513210
91	100000	2112000011	Engineering & Capital Projects	\$6,993	0.5379%	\$6,616	513210
92	100000	2112120001	Engineering & Capital Projects	\$11,427	0.8790%	\$10,812	513210
93	100000	2112130015	Engineering & Capital Projects	\$32,236	2.4797%	\$30,500	513210
94	100000	2112140017	Engineering & Capital Projects	\$26,266	2.0205%	\$24,852	513210
95	100000	2112150001	Engineering & Capital Projects	\$23,878	1.8368%	\$22,592	513210
96	100000	2112160014	Engineering & Capital Projects	\$14,498	1.1152%	\$13,717	513210
97	100000	2113000001	General Services	\$853	0.0656%	\$807	513210
98	100000	2113110001	General Services	\$12,280	0.9446%	\$11,619	513210
99	100000	2113110001	General Services	\$682	0.0525%	\$645	513210
100	100000	2113120001	General Services	\$341	0.0262%	\$323	513210
101	100000	2113120001	General Services	\$2,217	0.1706%	\$2,098	513210
102	100000	2113120001	General Services	\$17,738	1.3645%	\$16,783	513210
103	100000	2113120017	General Services	\$171	0.0131%	\$161	513210
104	100000	2114000011	Storm Water	\$17,056	1.3120%	\$16,137	513210
General Fund SubTotal				\$649,222	49.94%	\$614,263	

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FY2011 Cost Allocations for Help Desk and Desktop Support Contract

Line #	Fund	Cost Center	Department Title	Budget Amount	Allocation Percent	Final Allocation Amount	G/L Acct
105	200001	1612160001	City Planning & Community Investments	\$3,923	0.3018%	\$3,712	513210
106	200001	1612160001	City Planning & Community Investments	\$341	0.0262%	\$323	513210
107	200023	1714151401	Park & Recreation	\$4,264	0.3280%	\$4,034	513210
108	200115	1615110011	QUALCOMM Stadium	\$2,900	0.2230%	\$2,743	513210
109	200205	1412000012	Commission for Arts & Culture	\$1,876	0.1443%	\$1,775	513210
110	200205	1413000011	Special Events	\$512	0.0394%	\$484	513210
111	200208	9913000011	Citywide Other/Special Funds	\$171	0.0131%	\$161	513210
112	200217	2112150016	Engineering & Capital Projects	\$2,900	0.2230%	\$2,743	513210
113	200226	1611110011	Development Services	\$1,535	0.1181%	\$1,452	513210
114	200227	1913000012	Emergency Medical Services	\$512	0.0394%	\$484	513210
115	200227	1913000013	Emergency Medical Services	\$171	0.0131%	\$161	513210
116	200227	1913000013	Emergency Medical Services	\$1,620	0.1246%	\$1,533	513210
117	200229	1612150001	City Planning & Community Investments	\$7,163	0.5510%	\$6,778	513210
118	200300	1614000001	Concourse & Parking Garage	\$682	0.0525%	\$645	513210
119	200308	1314000001	Department of IT	\$4,605	0.3542%	\$4,357	513210
120	200308	1314110012	Department of IT	\$171	0.0131%	\$161	513210
121	200308	1314110013	Department of IT	\$2,047	0.1574%	\$1,936	513210
122	200331	9913000011	Citywide Other/Special Funds	\$171	0.0131%	\$161	513210
123	200448	9913000011	Citywide Other/Special Funds	\$341	0.0262%	\$323	513210
124	200610	1315000001	OneSD Support	\$35,476	2.7289%	\$33,566	513210
125	200611	2113150001	General Services	\$1,535	0.1181%	\$1,452	513210
126	200611	2113151101	General Services	\$341	0.0262%	\$323	513210
127	200611	2113151101	General Services	\$1,706	0.1312%	\$1,614	513210
128	200611	2113151111	General Services	\$853	0.0656%	\$807	513210
129	200611	2113151111	General Services	\$171	0.0131%	\$161	513210
130	200611	2113151112	General Services	\$512	0.0394%	\$484	513210
131	200611	2113151113	General Services	\$1,535	0.1181%	\$1,452	513210
132	200611	2113151211	General Services	\$853	0.0656%	\$807	513210
133	600000	1617000001	HUD Programs Administration	\$3,411	0.2624%	\$3,227	513210
134	600000	9913000011	Citywide Other/Special Funds	\$512	0.0394%	\$484	513210
135	600000	9913000011	Citywide Other/Special Funds	\$512	0.0394%	\$484	513210
136	600001	2115000001	Environmental Services	\$171	0.0131%	\$161	513210
137	700000	2011110001	Metropolitan Wastewater Muni	\$8,699	0.6691%	\$8,230	513210
138	700000	2011120001	Metropolitan Wastewater Muni	\$6,908	0.5314%	\$6,536	513210
139	700000	2011130001	Metropolitan Wastewater Muni	\$19,273	1.4826%	\$18,235	513210

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FY2011 Cost Allocations for Help Desk and Desktop Support Contract

Line #	Fund	Cost Center	Department Title	Budget Amount	Allocation Percent	Final Allocation Amount	G/L Acct
140	700000	2011140001	Public Utilities	\$4,656	0.3582%	\$4,406	513210
141	700000	2011150001	Public Utilities	\$2,200	0.1692%	\$2,082	513210
142	700000	2011151212	Public Utilities	\$28,978	2.2291%	\$27,418	513210
143	700001	2012110001	Metropolitan Wastewater Metro	\$20,297	1.5613%	\$19,204	513210
144	700001	2012120001	Metropolitan Wastewater Metro	\$16,118	1.2398%	\$15,250	513210
145	700001	2012140001	Public Utilities	\$10,865	0.8357%	\$10,280	513210
146	700001	2012150001	Public Utilities	\$5,134	0.3949%	\$4,857	513210
147	700001	2012151201	Public Utilities	\$7,283	0.5602%	\$6,891	513210
148	700001	2012151201	Public Utilities	\$3,121	0.2401%	\$2,953	513210
149	700001	2012151212	Public Utilities	\$171	0.0131%	\$161	513210
150	700001	2012151212	Public Utilities	\$74,892	5.7610%	\$70,865	513210
151	700011	2013110011	Public Utilities	\$682	0.0525%	\$645	513210
152	700011	2013110011	Public Utilities	\$5,970	0.4592%	\$5,648	513210
153	700011	2013110011	Public Utilities	\$2,388	0.1837%	\$2,259	513210
154	700011	2013111112	Public Utilities	\$19,614	1.5088%	\$18,558	513210
155	700011	2013111301	Public Utilities	\$11,427	0.8790%	\$10,812	513210
156	700011	2013111301	Public Utilities	\$1,535	0.1181%	\$1,452	513210
157	700011	2013111315	Public Utilities	\$2,729	0.2099%	\$2,582	513210
158	700011	2013120001	Public Utilities	\$512	0.0394%	\$484	513210
159	700011	2013121101	Public Utilities	\$13,986	1.0758%	\$13,233	513210
160	700011	2013121211	Public Utilities	\$1,194	0.0918%	\$1,130	513210
161	700011	2013121301	Water	\$1,023	0.0787%	\$968	513210
162	700011	2013121401	Public Utilities	\$682	0.0525%	\$645	513210
163	700011	2013130001	Water	\$171	0.0131%	\$161	513210
164	700011	2013130001	Public Utilities	\$682	0.0525%	\$645	513210
165	700011	2013131101	Water	\$43,493	3.3456%	\$41,154	513210
166	700011	2013131201	Water	\$23,708	1.8237%	\$22,431	513210
167	700011	2013131214	Public Utilities	\$4,946	0.3805%	\$4,680	513210
168	700011	2013140001	Public Utilities	\$20,638	1.5875%	\$19,526	513210
169	700033	2111000001	Airports	\$2,558	0.1968%	\$2,421	513210
170	700033	2111000011	Airports	\$853	0.0656%	\$807	513210
171	700036	1611000015	Development Services	\$90,567	6.9667%	\$85,696	513210
172	700039	2115130014	Environmental Services	\$59,355	4.5657%	\$56,162	513210
173	700043	1714160011	Park & Recreation	\$5,287	0.4067%	\$5,003	513210
174	700043	1714160011	Park & Recreation	\$1,535	0.1181%	\$1,452	513210

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FY2011 Cost Allocations for Help Desk and Desktop Support Contract

Line #	Fund	Cost Center	Department Title	Budget Amount	Allocation Percent	Final Allocation Amount	G/L Acct
175	720000	2113140011	General Services	\$12,280	0.9446%	\$11,619	513210
176	720000	2113140011	General Services	\$341	0.0262%	\$323	513210
177	720040	1514120012	Purchasing & Contracts	\$341	0.0262%	\$323	513210
178	720040	1514120012	Purchasing & Contracts	\$682	0.0525%	\$645	513210
179	720040	1514120012	Purchasing & Contracts	\$3,582	0.2755%	\$3,389	513210
180	720040	1514120012	Purchasing & Contracts	\$171	0.0131%	\$161	513210
181	720041	2113130011	General Services	\$3,582	0.2755%	\$3,389	513210
182	720041	2113130013	General Services	\$1,876	0.1443%	\$1,775	513210
183	720048	1515000001	Risk Management	\$1,706	0.1312%	\$1,614	513210
184	720048	1515000011	Risk Management	\$4,605	0.3542%	\$4,357	513210
185	720048	1515000012	Risk Management	\$5,628	0.4330%	\$5,325	513210
186	720048	1515000013	Risk Management	\$6,481	0.4986%	\$6,132	513210
187	720048	1515000014	Risk Management	\$1,876	0.1443%	\$1,775	513210
Non-General Fund SubTotal				\$650,768	50.06%	\$615,737	
Grand Total				\$1,300,000	100.00%	\$1,230,000	

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