

RESOLUTION NUMBER R- 307293

DATE OF FINAL PASSAGE MAR 16 2012

A RESOLUTION OF THE COUNCIL OF THE CITY OF
SAN DIEGO RELATING TO MANAGED COMPETITION
PROCESS IMPROVEMENTS TO THE PRELIMINARY
STATEMENT OF WORK PREPARATION

WHEREAS, by San Diego Ordinance O-19995 (October 12, 2010), the San Diego City Council (Council) approved the Managed Competition Guide, pursuant to the requirement to provide for appropriate policies and procedures to implement San Diego Charter (Charter) section 117(c); and

WHEREAS, Task C of the Managed Competition Guide provides that if the Mayor intends to submit a City service to competition, the Mayor will prepare a Preliminary Statement of Work (PSOW) for that particular City service; and

WHEREAS, the PSOW must include: (1) a description of the functions to be competitively sourced, and (2) current or budgeted service levels associated with the functions selected for competition; and

WHEREAS, under Task C, the PSOW is presented to the Council for review and approval; and

WHEREAS, at the Rules Committee meeting on February 1, 2012, the Independent Budget Analysis (IBA) made recommendations regarding the information that should be provided with the PSOW; and

WHEREAS, the IBA expressed concerns that there was insufficient information available for the Council and the IBA to effectively evaluate the reasonableness or accuracy of the proposed service levels set forth in the PSOW; and

WHEREAS, the IBA stated that the managed competition process has underscored the importance of consistently tracking and reporting performance measures and budget information for all service areas including current and historical data; and

WHEREAS, the IBA also explained that while it is Council's responsibility to ensure that current levels of service are maintained in managed competition, and the Managed Competition Guide requires that PSOWs include existing service levels, limited information has been available for the Council and the IBA to effectively evaluate the service levels presented in the PSOWs; and

WHEREAS, to assist the Council and IBA in future reviews of PSOWs, the IBA recommended certain process changes to be implemented for all future managed competition processes; and

WHEREAS, Charter section 270(h) provides that any City official or department head in the administrative service may be summoned to appear before the Council or any committee of the Council to provide information or answer any questions; and

WHEREAS, after consideration of the IBA's recommendations regarding the information that should be provided with the PSOW, the Council desires to accept the recommendations and request that the Mayor's staff provide certain information with every PSOW brought forward to the Council for review and approval; NOW THEREFORE

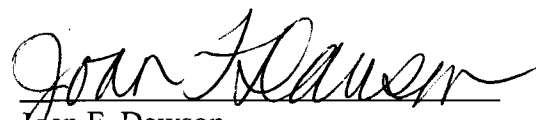
BE IT RESOLVED that the Council accepts the recommendations of the IBA and requests that the Mayor's staff provide information in all future PSOWs, as follows:

1. Request staff to provide a three-year history, as reasonably available, for all performance measures specified in the PSOWs.

2. Request staff to provide a three-year budget history, as reasonably available, for the managed competition function under consideration.
3. Ensure that a corresponding service level is provided for each service area described in the PSOW.
4. If current services are performing below budgeted expectations, anomalies that could be causing this should be evaluated (e.g., hiring freezes; unusually high vacancies; major equipment breakdowns) when defining existing service levels.
5. For all functions involved in managed competition, include in the proposed and final budget documents all performance measures that were specified in the PSOW/RFP and data for the prior year, current year and next year's targets.

APPROVED: JAN I. GOLDSMITH, City Attorney

By


Joan F. Dawson
Deputy City Attorney

JFD:ccm

2/13/2012

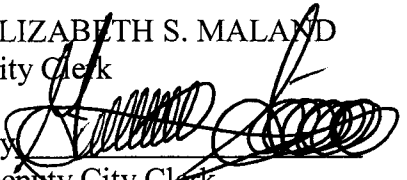
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Or.Dept:IBA

Doc. 321142

I hereby certify that the foregoing Resolution was passed by the Council of the City of San Diego, at this meeting of FEB 28 2012.

ELIZABETH S. MALAND
City Clerk

By 
Deputy City Clerk

Approved: _____
(date)

JERRY SANDERS, Mayor

Vetoed: _____
(date)

JERRY SANDERS, Mayor

Please note the Mayor did not sign this resolution within the specified time limit. See San Diego City Charter Section 280(c)(4).