

(R-2016-290)

RESOLUTION NUMBER R- 310149

DATE OF FINAL PASSAGE DEC 15 2015

A RESOLUTION OF THE COUNCIL OF THE CITY OF SAN DIEGO AUTHORIZING THE MAYOR OR HIS DESIGNEE TO AWARD AND EXECUTE A CONTRACT WITH INTERGRAPH CORPORATION TO DESIGN, IMPLEMENT AND MAINTAIN A NEW COMPUTER AIDED DISPATCH SYSTEM AND AUTHORIZING THE CITY TO APPROPRIATE AND EXPEND FUNDS IN FISCAL YEARS 2015 THROUGH 2019 FOR THE PURPOSE OF FUNDING THE CONTRACT.

WHEREAS, the San Diego Police Department (Police Department)'s mission is to maintain peace and order by providing the highest quality police services possible; and

WHEREAS, the Police Department currently uses a 24-year old Computer Aided Dispatch (CAD) system for dispatching police officers to 9-1-1 and non-emergency calls for service which has hampered the Police Department's ability to effectively provide law enforcement services; and

WHEREAS, the current antiquated CAD system does not meet acceptable industry standards for high availability or emergency site recovery and the software's programming language has become outdated causing system failures and support issues; and

WHEREAS, to minimize the potential for further instability, a code freeze has been in effect for several years, limiting the ability to make changes that could improve dispatch operations; and

WHEREAS, connectivity and usability issues with related systems, especially the mobile computer terminals (MCTs), have increasingly resulted in challenges for officers receiving dispatches and other critical information while in the field; and

WHEREAS, in December 2012, the Police Department began to research the implementation of a new CAD system and gathered information to help identify specific and preferred requirements and specifications for the best CAD system solution; and

WHEREAS, it was found that a new CAD system would provide the reliability and integration necessary to support critical dispatching functions both for dispatchers in Communications and officers using mobile devices in their patrol vehicles, while offering newer operational features and technologies, and disaster recovery capabilities; and

WHEREAS, a new CAD system would also allow interfaces with next generation communications, including social media and multimedia; and

WHEREAS, maintenance support for a new CAD system allows for more system stability and high availability, and periodic software releases allow agencies to keep current and recognize operational improvements over time; and

WHEREAS, in March 2013, the City Council authorized the addition of the CAD System Replacement project to the Capital Improvements Program (CIP) (Fund S-13100); and

WHEREAS, in July 2014, the City issued a Request for Proposal (RFP) (10047867-15-E) and in October of 2014, the City conducted an extensive evaluation process which consisted of comprehensive proposal reviews, detailed assessments of over three thousand technical and functional requirements, live scenario-based demonstrations, oral interviews, and site visits for additional evaluation of business practices and current use of the product by a similarly sized agency; and

WHEREAS, in April 2015, the City notified Intergraph Corporation (Intergraph) of its intent to award the contract; and

WHEREAS, after successful negotiations the Police Department wishes to enter into a contract with Intergraph for the procurement of software and services for a new CAD system; and,

WHEREAS, the contract for the CAD system configuration and implementation is for a period of approximately two years, with an additional one year extended warranty period, at which time the City has the option to enter into subsequent annual maintenance periods, for a maximum of five years total; and

WHEREAS, the cost of system implementation, including hardware, software, interfaces, backup system and training for the new CAD system at the primary and remote backup dispatch centers is \$3,687,535; and

WHEREAS, the one year extended warranty period begins at system cutover, at a cost of \$854,961, and includes a resident services advisor (RSA) who will provide onsite support for this critical system; and

WHEREAS, the cost for annual maintenance and the (RSA) have also been negotiated for years two through five after cutover, subject to the five year contract limit and subsequent City Council approval; NOW, THEREFORE,

BE IT RESOLVED, by the Council of the City of San Diego, that the Mayor or his designee is authorized to award and execute an agreement with Intergraph Corporation for the purchase and implementation of a new Computer Aided Dispatch (CAD) System in CIP# S13100, CAD System Replacement Project, with one year extended warranty in a total amount not to exceed \$4,542,496, and the option to enter into subsequent annual maintenance periods for an additional amount not to exceed \$2,384,766, for a maximum of five years total.

BE IT FURTHER RESOLVED, the Chief Financial Officer is authorized to expend an amount not to exceed \$4,542,496 from CIP S-13100, CAD System Replacement Project, for the purpose of funding the CAD system implementation at a cost of \$3,687,535 and one year extended warranty at a cost of \$854,961, projected FY2016 through FY2018.

BE IT FURTHER RESOLVED, the Chief Financial Officer is authorized to expend an amount not to exceed \$786,743 projected in FY 2019 from the General Fund (100000) for year two of CAD system annual maintenance and a resident services advisor (RSA), contingent upon adoption of fiscal year annual budget appropriation ordinances and upon the Chief Financial Officer certifying that the funds necessary for expenditure are or will be available.

BE IT FURTHER RESOLVED, the Chief Financial Officer is authorized to expend an amount not to exceed \$794,841 projected in FY 2020 from the General Fund (100000) for year three of CAD system annual maintenance and a resident services advisor (RSA), contingent upon adoption of fiscal year annual budget appropriation ordinances and upon the Chief Financial Officer certifying that the funds necessary for expenditure are or will be available.

BE IT FURTHER RESOLVED, the Chief Financial Officer is authorized to expend an amount not to exceed \$803,182 projected in FY 2021 from the General Fund (100000) for year four of CAD system annual maintenance and a resident services advisor (RSA), contingent upon adoption of fiscal year annual budget appropriation ordinances and upon the Chief Financial Officer certifying that the funds necessary for expenditure are or will be available.

APPROVED: JANI GOLDSMITH, City Attorney

By

Paige E. Folkman  
Deputy City Attorney

PEF:amt  
November 24, 2015  
Or.Dept:Police  
Doc. No. 1165584\_3

I certify that this Resolution was passed by the Council of the City of San Diego, at this meeting  
of DEC 08 2015.

ELIZABETH S. MALAND  
City Clerk

By Mary Fernandez  
Deputy City Clerk

Approved: 12/11/15  
(date)

Kevin L. Faulconer  
KEVIN L. FAULCONER, Mayor

Vetoed: \_\_\_\_\_  
(date)

\_\_\_\_\_  
KEVIN L. FAULCONER, Mayor

Passed by the Council of The City of San Diego on DEC 08 2015, by the following vote:

Councilmembers	Yeas	Nays	Not Present	Recused
Sherri Lightner	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lorie Zapf	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Todd Gloria	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Myrtle Cole	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mark Kersey	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chris Cate	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scott Sherman	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
David Alvarez	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Marti Emerald	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Date of final passage DEC 15 2015

(Please note: When a resolution is approved by the Mayor, the date of final passage is the date the approved resolution was returned to the Office of the City Clerk.)

AUTHENTICATED BY:

KEVIN L. FAULCONER  
Mayor of The City of San Diego, California.

ELIZABETH S. MALAND  
City Clerk of The City of San Diego, California.

(Seal)

By *Maya Fernandez*, Deputy

Office of the City Clerk, San Diego, California

Resolution Number R- 310149