

#55
(O-2016-152)
~~#59-I~~
6/28/16

ORDINANCE NUMBER O- 20690 (NEW SERIES)

DATE OF FINAL PASSAGE JUL 19 2016

AN ORDINANCE OF THE COUNCIL OF THE CITY OF
SAN DIEGO EXEMPTING TWO PROGRAM MANAGER
POSITIONS IN THE TRANSPORTATION AND STORM
WATER DEPARTMENT FROM THE CLASSIFIED SERVICE.

WHEREAS, on June 2, 2016, the City of San Diego (City)'s Civil Service Commission reviewed a request from the Transportation and Storm Water Department (Department) to exempt two Program Manager positions from the Classified Service; and

WHEREAS, the first Program Manager position will be responsible for developing and implementing policies and procedures aimed at enhancing customer service in response to concerns raised from a recent Citywide Resident Satisfaction Survey; and

WHEREAS, specifically, this position will be responsible for coordinating and administering the "Get it Done" mobile service application, which is anticipated to significantly increase the number of requests for services; analyzing service trends and customer complaints to ensure the Department's customer service programs are supportive of business and customer needs; managing customer service issues related to maintenance requests for streets, sidewalks, and infrastructure; and recommending policy and process changes to ensure performance measures and customer needs are met; and

WHEREAS, the second Program Manager position will be responsible for managing the daily operations of the Storm Water Operations and Maintenance section, including efforts to protect and improve water quality, as well as reducing flood risk through efficient storm water management; and

WHEREAS, specifically, this position will be responsible for planning and implementing all aspects of infrastructure-related functions including developing policies, procedures, and standards for storm water operation and maintenance services and emergency channel cleaning work, and making recommendations to provide the most efficient storm drain operation and maintenance services to citizens and to comply with storm water compliance mandates issued by the Regional Water Quality Control Board; and

WHEREAS, San Diego Charter (Charter) section 117(a)(17) states that the Unclassified Service shall include “[m]anagerial employees having significant responsibilities for formulating or administering departmental policies and programs. Each such position shall be exempted from the Classified Service by ordinance, upon the initiation of the appropriate appointing authority and after receiving the advisory review and comment of the Civil Service Commission and the approval of the City Council”; and

WHEREAS, on June 2, 2016, upon review of the duties and responsibilities of the Program Manager positions, as provided by the Department, the Civil Service Commission determined that the Program Manager positions meet the standard set forth in Charter section 117(a)(17) to be placed in the Unclassified Service; and

WHEREAS, the determinations of the Civil Service Commission are set forth in a memorandum dated June 8, 2016, from Hadi Dehghani, Personnel Director, to the Honorable Council President and City Council; NOW, THEREFORE,

BE IT ORDAINED, by the Council of the City of San Diego, as follows:

Section 1. That the City Council has received and reviewed a memorandum from Personnel Director Hadi Dehghani, dated June 8, 2016, which documents that, on June 2, 2016, the City’s Civil Service Commission reviewed and favorably commented on a proposal from the

Department to exempt two Program Manager positions from the Classified Service. The first Program Manager position will be responsible for developing and implementing policies and procedures aimed at enhancing customer service in response to concerns raised from a recent Citywide Resident Satisfaction Survey. The second Program Manager position will be responsible for managing the daily operations of the Storm Water Operations and Maintenance section, including efforts to protect and improve water quality and to reduce flood risk through efficient storm water management.

Section 2. That pursuant to Charter section 117(a)(17), with the Civil Service Commission's review and approval, the City Council exempts from the Classified Service and declares to be in the Unclassified Service of the City two Program Manager positions, performing the duties set forth in the June 8, 2016, memorandum from Personnel Director Hadi Dehghani to the Honorable Council President and City Council, and in this ordinance.

Section 3. That a full reading of this ordinance is dispensed with prior to passage, a written copy having been made available to the City Council and the public prior to the day of its passage.

Section 4. That this ordinance shall take effect and be in force on the thirtieth day from and after its final passage.

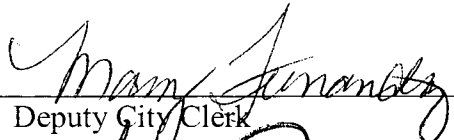
APPROVED: JAN I. GOLDSMITH, City Attorney

By 
Joan F. Dawson
Deputy City Attorney


JFD:cm
June 14, 2016
Or.Dept: Financial Management
Doc. No.: 1305542

I certify that this Ordinance was passed by the Council of the City of San Diego, at this meeting of JUL 12 2016.

ELIZABETH S. MALAND
City Clerk

By 
Deputy City Clerk

Approved: 7/19/16
(date)


KEVIN L. FAULCONER, Mayor

Vetoed: _____
(date)

KEVIN L. FAULCONER, Mayor

Passed by the Council of The City of San Diego on JUL 12 2016, by the following vote:

| Councilmembers | Yeas | Nays | Not Present | Recused |
|-----------------|-------------------------------------|--------------------------|-------------------------------------|--------------------------|
| Sherri Lightner | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Lorie Zapf | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Todd Gloria | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Myrtle Cole | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Mark Kersey | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Chris Cate | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Scott Sherman | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| David Alvarez | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Marti Emerald | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Date of final passage JUL 19 2016.

AUTHENTICATED BY:

KEVIN L. FAULCONER
Mayor of The City of San Diego, California.

(Seal)

ELIZABETH S. MALAND
City Clerk of The City of San Diego, California.

By *Janette J. Smith*, Deputy

I HEREBY CERTIFY that the foregoing ordinance was not finally passed until twelve calendar days had elapsed between the day of its introduction and the day of its final passage, to wit, on

JUN 28 2016

, and on

JUL 19 2016

I FURTHER CERTIFY that said ordinance was read in full prior to passage or that such reading was dispensed with by a vote of five members of the Council, and that a written copy of the ordinance was made available to each member of the Council and the public prior to the day of its passage.

(Seal)

ELIZABETH S. MALAND
City Clerk of The City of San Diego, California.

By *Janette J. Smith*, Deputy

Office of the City Clerk, San Diego, California

Ordinance Number O- 20690