

RESOLUTION NUMBER R- 312491

DATE OF FINAL PASSAGE JUN 06 2019

A RESOLUTION OF THE COUNCIL OF THE CITY OF SAN DIEGO AUTHORIZING THE CITY TO ENTER INTO AN AGREEMENT WITH TEGSCO, LLC DBA AUTORETURN FOR TOWING DISPATCH SERVICES FOR A TERM OF FIVE YEARS.

WHEREAS, on August 10, 2009, the City of San Diego (City) entered into an agreement with TEGSCO, LLC, dba AutoReturn (AutoReturn), to provide the management, towing dispatch, and software application for the towing services provided by contracted Licensed Tow Providers (LTP) and Licensed Impound Providers (LIP) to the City, the terms of the agreement became effective on June 22, 2011, and the agreement is due to expire on June 22, 2019; and

WHEREAS, the City requests the approval of a Resolution to authorize the Mayor or his designee to execute a new sole source agreement with AutoReturn for the software application and management of the Computer Operated Towing Dispatch Center for the towing services provided by contracted Licensed Tow Providers and Licensed Impound Providers, beginning June 23, 2019 for a term of five years; and

WHEREAS, the implementation of the replacement for the 25-year old Computer Aided Dispatch (CAD) system was recently completed and the CAD system interfaces with the AutoReturn dispatch system; and

WHEREAS, the AutoReturn dispatch system also interfaces with the CAD Message Switch, which routes data over wireless and ground-circuited networks between Mobile Public Safety (MPS) systems and the CAD system, and the interface to the CAD system and the CAD

Message Switch is very complex and required customized coding and enhancements to integrate with all the different components; and

WHEREAS, the San Diego Police Department (Police Department) recently implemented the use of a new MPS system in all police vehicles in the field so that the officers can use the MPS or Communications Division to order tows throughout the City; and

WHEREAS, AutoReturn has the only known system with interfaces to both the legacy Enforcement Services Agency Message Switch and the new Hexagon CAD systems; and

WHEREAS, AutoReturn's software is the only application compatible with the City's existing Computer Operated Towing Dispatch Center. The purchase of a new software application and the redevelopment of the interfaces would be cost prohibitive, extensive, and highly complex significantly impacting the computer operated dispatch center, which is critical for continued public safety; and

WHEREAS, it is critical for the Police Department to avoid CAD outages that will impact the dispatch operations significantly, which impacts public safety and officer safety; and

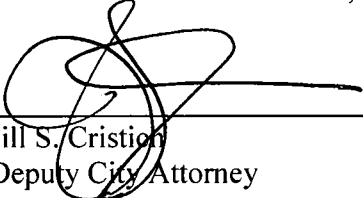
WHEREAS, on May 2, 2019, the City's Purchasing Agent certified in writing that the agreement meets the sole source requirements set forth in San Diego Municipal Code section 22.3016; and

WHEREAS, this is a cost-neutral program because the cost of AutoReturn's services is offset by the Tow Dispatch Fee paid to the City by tow providers; NOW, THEREFORE,

BE IT RESOLVED, by the City Council of the City of San Diego, that the Mayor or his designee is authorized to execute, for and on behalf of the City an agreement between the City and TEGSCO, LLC, dba AutoReturn, to provide the management, towing dispatch, and software

application for towing services for a term of five years pursuant to the terms and conditions set forth in the agreement, on file with the City Clerk as Document No. RR- **312491**

APPROVED: MARA W. ELLIOTT, City Attorney

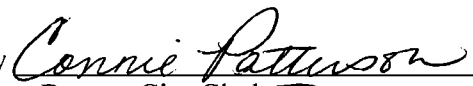
By 

Jill S. Cristion
Deputy City Attorney

JSC:jdf
05/15/19
Or.Dept: P&C
Doc. No.: 2008665

I certify that the foregoing Resolution was passed by the Council of the City of San Diego, at this meeting of JUN 04 2019.

ELIZABETH S. MALAND
City Clerk

By 

Deputy City Clerk

Approved: 6/6/19

(date)



KEVIN L. FAULCONER, Mayor

Vetoed: _____
(date)

KEVIN L. FAULCONER, Mayor

Passed by the Council of The City of San Diego on JUN 04 2019, by the following vote:

Councilmembers	Yeas	Nays	Not Present	Recused
Barbara Bry	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jennifer Campbell	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chris Ward	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Monica Montgomery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mark Kersey	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Chris Cate	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scott Sherman	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vivian Moreno	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Georgette Gómez	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Date of final passage JUN 06 2019.

(Please note: When a resolution is approved by the Mayor, the date of final passage is the date the approved resolution was returned to the Office of the City Clerk.)

AUTHENTICATED BY:

KEVIN L. FAULCONER
Mayor of The City of San Diego, California.

(Seal)

ELIZABETH S. MALAND
City Clerk of The City of San Diego, California.

By Connie Patterson Deputy

Office of the City Clerk, San Diego, California
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