

RESOLUTION NUMBER R- 315566

DATE OF FINAL PASSAGE JUN 11 2024

A RESOLUTION OF THE COUNCIL OF THE CITY OF SAN DIEGO AUTHORIZING THE CITY TO ENTER INTO A FIRST AMENDMENT TO THE AGREEMENT WITH TEGSCO, LLC DBA AUTORETURN FOR TOWING DISPATCH SERVICES FOR AN ADDITIONAL TWO-YEAR TERM.

WHEREAS, on June 4, 2019, the City Council authorized the City of San Diego (City) to enter into an agreement with Tegsco, LLC, dba AutoReturn (AutoReturn), to provide the tow dispatch software application, management, and tow dispatching services provided by contracted Licensed Tow Providers (LTP) and Licensed Impound Providers (LIP) to the City for a term of five years (Resolution R-312491); and

WHEREAS, on June 23, 2019, the City entered into an agreement with AutoReturn to provide management and tow dispatch services, and the agreement is due to expire on June 22, 2024; and

WHEREAS, Tegsco, LLC dba AutoReturn was sold to AutoReturn Holdings, Inc. on June 9, 2022; and

WHEREAS, AutoReturn Holdings, Inc. changed their name to CFKAA Holdings, LLC on April 10, 2024; and

WHEREAS, this is a cost-neutral program because the cost of AutoReturn's services is offset by the Tow Dispatch Fee paid to the City by the contracted tow providers; and

WHEREAS, AutoReturn's Automated Dispatch System (ADS) interfaces with the San Diego Police Department's (SDPD) Computer Aided Dispatch (CAD) system; and

WHEREAS, the message switch between ADS and CAD is very complex, which requires customized coding and enhancements to integrate it with different components; and

WHEREAS, the existing CAD system contract expires in 2025. The CAD system manages 911 calls and interfaces with various SDPD systems, including AutoReturn's ADS. The ADS and CAD system contracts are expiring and are currently in separate and independent procurement processes to award new contracts; and

WHEREAS, within the next fiscal year, there may be a change to the CAD system, which will impact the implementation timeline of the ADS. The new CAD system must be in place first in order to integrate all systems together at the same time instead of having multiple customizations and integrations; and

WHEREAS, it is critical for SDPD to ensure continuity with AutoReturn prior to the selection of the CAD system to avoid any negative impact to dispatch operations, officer safety, and public safety; and

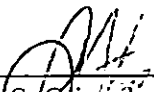
WHEREAS, on March 6, 2024, the City's Purchasing Agent certified in writing, approving a sole source to extend the term for an additional two years to allow the City to complete the solicitation process for the ADS and CAD system, and to implement a new system if a different contractor is awarded the CAD contract. This allows the current system to continue to operate, which ensures that there is no lapse in services. The Purchasing Agent certified that extending the term for an additional two years meets the sole source requirements set forth in San Diego Municipal Code section 22.3016; and

WHEREAS, the City now desires to extend the agreement with AutoReturn, now CFKAA Holdings, LLC for an additional two-year term for a total of seven years; and

WHEREAS, the Office of the City Attorney has drafted this resolution based on the information provided by City staff, with the understanding that this information is complete, true, and accurate; NOW, THEREFORE,

BE IT RESOLVED, by the City Council of the City of San Diego, that the Mayor, or his designee, is authorized to enter into, for and on behalf of the City, a First Amendment to the Agreement with Tegsco, LLD dba AutoReturn, now CFKAA Holdings, LLC to provide a tow dispatch software application, management, and tow dispatching services for an additional term of two years for a total term of seven years, pursuant to the terms and conditions set forth in the First Amendment, on file with the City Clerk as Document No. RR- 315566

APPROVED: MARA W. ELLIOTT, City Attorney

By 
Jill S. Cristich
Deputy City Attorney

JSC:jdf
05/17/2024
Or.Dept: SDPD
Doc. No. 3656482

I certify that the foregoing Resolution was passed by the Council of the City of San Diego, at this meeting of JUN 04 2024

DIANA J.S. FUENTES
City Clerk

By 
Deputy City Clerk

Approved: 6/11/24
(date)


TODD GLORIA, Mayor

Vetoed: _____
(date)

TODD GLORIA, Mayor

Passed by the Council of The City of San Diego on JUN 04 2024, by the following vote:

Councilmembers	Yeas	Nays	Not Present	Recused
Joe LaCava	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jennifer Campbell	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stephen Whitburn	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Henry L. Foster III	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Marni von Wilpert	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kent Lee	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Raul A. Campillo	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Vivian Moreno	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sean Elo-Rivera	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Date of final passage JUN 11 2024

(Please note: When a resolution is approved by the Mayor, the date of final passage is the date the approved resolution was returned to the Office of the City Clerk.)

AUTHENTICATED BY:

TODD GLORIA
Mayor of The City of San Diego, California.

(Seal)

DIANA J.S. FUENTES
City Clerk of The City of San Diego, California.

By Kristell Medina, Deputy

Office of the City Clerk, San Diego, California
Resolution Number R- 315566