



# Street and Sidewalk Maintenance Preliminary Statement of Work (SOW)

September 28, 2011

# AGENDA

- Purpose of Preliminary Statement of Work
- Charter 94 Eligible Functions
- Managed Competition Eligible Functions
- Performance Standards
- Next Steps



# ROLES

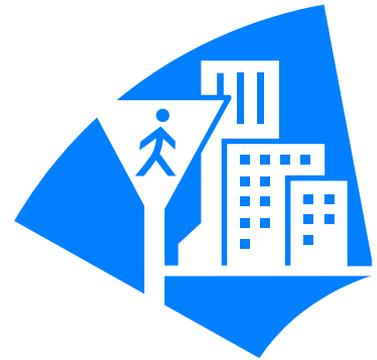
- Mayor
  - Determines which functions are appropriate for competition
- City Council
  - Determines the service levels and performance standards for the functions



# PURPOSE

“The purpose of the Preliminary SOW is to document the service levels associated with the delivery of the function(s) selected for competition. The service levels will be based on current status and/or what the City is required to perform per existing Ordinance.”

Managed Competition Guide



City of San Diego



# PURPOSE

The preliminary SOW:

- Allows public comment and Council approval of those service levels, or alternative ones, setting the foundation upon which the full SOW will be built; and
- Ensures no unintended degradation in service levels as a result of managed competition



# CHARTER 94

- City Charter Section 94 requires:
  - Construction, reconstruction or repair of public buildings, streets, utilities, and other public works be done by written contract awarded to the lowest responsible and reliable bidder
  - Section 94 permits City forces to perform public works projects costing less than an amount set by ordinance without City Council approval
    - Limited to \$100,000 or less pursuant to Municipal Code Section 22.3105
    - City forces can perform public works projects costing over \$100,000 if they can complete the work more economically than by written contract and if approved by the City Council



# CHARTER 117 (c)

- Allows the City to conduct a Managed Competition process for “services”
  - Maintenance of public facilities are services rather than public works projects
  - Under the Municipal Code “services” do not include public works projects
  - Managed Competition awards are based on “best value” rather than lowest bid
- Maintenance distinguished from Section 94 repair work by definition in the California Code of Regulations:
  - “Routine, recurring and usual work for the preservation, protection and keeping of any publicly owned or publicly operated facility (plant, building, structure, ground facility, utility system or any real property) for its intended purposes in a safe and continually usable condition for which it has been designed, improved, constructed, altered or repaired.”



# CHARTER 94 ELIGIBLE FUNCTIONS

Functional Area	Charter Section 94 Eligible Function
<b>Asphalt</b>	
1.1	Major Asphalt Repair entire block or more
1.2	Grading of Dirt Alleys
1.3	Installation of Road Humps
<b>Concrete</b>	
2.1	Sidewalk Replacement
2.2	Alley Replacement/Repair
2.3	Road Replacement/Repair
2.4	Curb and Gutter Replacement/Repair
2.5	Curb Ramp Installation
2.6	Bus Pad Installation
2.7	Repair concrete spalling on bridges
<b>Guard Rails, Fences, Pavement Markings, and Signs</b>	
3.1	Curb Zone Painting – First Time Curb Painting or Change in Color
3.2	Fence/Guardrail/Bridge Repair
3.3	Traffic Markings Install (Painting New Legends/Markings)
3.4	Lane Lines Striping (Painting on New Pavement)/Installing RPMs
3.5	New Sign Installation and Replacing Damaged Signs
<b>Bridge Maintenance</b>	
1.1	Minor bridge rail repairs



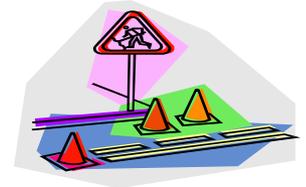
# MANAGED COMPETITION FUNCTIONS

- Filling potholes
- Perform minor asphalt repair
- Ramp sidewalk tripping hazards
- Trim trees within the public right of way
- Perform weed abatement functions
- Maintain traffic markings by repainting pre-existing road legends/markings
- Perform existing lane-line re-striping
- Maintain signs by removing graffiti or stickers



# MANAGED COMPETITION FUNCTIONS (Cont'd)

- Perform any curb zone repainting of former color
- Manufacture signs
- Maintain raised pavement markers (RPMs)
- Remove graffiti from bridge structures and other right of way structures
- Act as liaison to Risk Management's Public Liability division by providing high priority information, records, services requests, service history, and servicing schedule pertaining to any notice received by the City for a specific location or condition that is alleged to have caused injury or damage as outline in the Government Code.



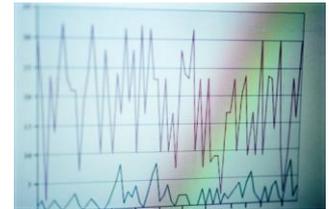
# MANAGED COMPETITION FUNCTIONS (Cont'd)

- Provide personnel and equipment in emergency situations to the Fire-Rescue, Police, and Homeland Security departments as part of the City's Search & Rescue Team
- During storm events, provide emergency storm patrol activities including: the inspection and cleaning of critical storm drain structures, and the removal of debris, fallen trees, and tree branches from the streets to ensure proper drainage and reduce the potential for flooding
- Provide minor maintenance to tools, small equipment used in the field, and striping equipment
- Provide temporary traffic control for all of the above functions



# PERFORMANCE STANDARDS

- Respond to and repair 100 percent of sidewalk tripping hazards within 48 hours
- Respond to and repair 100 percent of emergency tree trimming requests within 48 hours
- Maintain an average time of eight days for all pothole repairs
- Maintain an average time of 17 days for all minor asphalt repairs
- Perform weed abatement services within two weeks of request
- Perform existing lane-line re-striping every six months for major streets.
- Maintain a five day average for manufacturing of signs
- Respond to requests from Risk Management's Public Liability division within five to 10 working days of receipt
- Provide personnel and equipment in emergency situations to the Fire-Rescue, Police, and Homeland Security departments, as part of the City's Search & Rescue Team within two hours of request



# QUALITY ASSURANCE FRAMEWORK

The City has a Quality Assurance Framework in place to support Managed Competition. It consists of the following components:

- Statement of Work (SOW)
- Transition Plan
- Performance bond option or provider substitution
- MCIRB evaluation
- Quality Control Plan (QCP)
- Contract management personnel
- Contractual remedies
- Audits



# NEXT STEPS AFTER COUNCIL APPROVAL

- Develop Statement of Work and Request for Proposal (October 2011 – March 2012)
- Advertise, issue, and post RFP (March 2012)
- Receive proposals (May 2012)
- MCIRB evaluation of proposals (June 2012 – August 2012)
- Possible meet & confer with labor (Unknown duration)
- If Mayor recommends award to independent contractor, award decision to Council (TBD)



# Questions?



**City of San Diego**

