



City of San Diego

**Development Services Department
Neighborhood Code Compliance Division**

Graffiti Program

**Public Safety & Neighborhood Services Committee
January 25, 2012**



Graffiti Removal Services in San Diego

DSD/NCC

Provide enforcement for failure to remove graffiti from commercial/industrial properties

Graffiti removal from PROW including sidewalks, curbs, street surfaces, bridges, retaining walls, guardrails, concrete barriers, traffic signal and light poles, controller boxes, shotcrete banks, trees and sound walls within PROW, libraries and other City facilities

Streets Division

Graffiti removal from PROW including curbs, street surfaces, bridges, lifeguard stations and other City facilities, traffic and street signs and items in PROW requiring special materials or equipment for clean up



Graffiti Removal Services in San Diego

Urban Corps

Graffiti removal from private property where the property owner is a victim of crime, senior citizen or disabled

Park and Recreation

Graffiti removal from Park & Recreation buildings as well as park trees, sidewalks, trash receptacles and other equipment

Other Agencies

CALTRANS, MTS, SDG&E, USPS

Private Utilities and Companies

Cox Cable, AT&T, FedEx, DHL, Clear Channel, news rack companies, dumpster companies, etc



DSD/NCC Program Components

Management of Graffiti Hotline and processing of online complaints

18,843 Service Requests in FY2011, approximately ½ are self-generated

Service Requests are additionally generated by Hotline, Online, Route Slip or Referral

Gang graffiti, hate graffiti or obscene messages are considered highest priority

Graffiti enforcement, referral and removal

2 Code Compliance Officers enforce regulations using Administrative Remedies

4 Utility Workers with City vehicles and equipment remove graffiti citywide

\$480,000 contract for Urban Corps to remove graffiti from private property citywide

Paint Bank

Recycled paint is provided to residential homeowners free of charge

In FY11 City distributed approximately 600 gallons of paint

Citizens may schedule an appointment on the Paint Bank Hotline for paint pick up

The Paint Bank is located at the City's Chollas Operation Yard



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Graffiti Contacts

Graffiti Hotline (619) 525-8522

Urban Corps Graffiti Hotline (800) 829-6884

Paint Bank (619) 527-5419

<http://www.sandiego.gov/graffiti/>

General Code Enforcement: (619) 236-5500