REQUEST FOR COUNCIL ACTION CITY OF SAN DIEGO					-	CERTIFICATE NUMBER (FOR COMPTROLLER'S USE ONLY)		
		ROM (ORIG	INATING I	DEPARTMENT				
		ept of Inform		nology	2/7/2014			
SUBJECT: Status of C	Contract with	Sprint Soluti	ions Inc.					
PRIMARY CONTAC	SECONDARY CONTACT (NAME, PHONE):							
Mario Sierra,619-533-3637 MS 658B			Christiana Gaug		ger, 619-525-8657 MS 23			
COMPLETE FOR ACCOUNTING PURPOSES								
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COST SUMMARY (IF APPLICABLE): N/A								
ROUTING AND APPROVALS APPROVING APPROVAL DATE								
CONTRIBUTO			HORITY	SIGNATURE		SIGNED		
CONTRIBUTORS/REVIEW Liaison Office		ORIG DEI			Sierra, Mario	<u></u>	02/13/2014	
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PREPARATION OF:		NANCE(S) L	_ AGREEMENT	$(S) \mid \underline{\square}$	DEED(S)			
This is an information	al item only.							
STAFF RECOMMEN	DATIONS:							
This is an information	al item only.							
SPECIAL CONDITIONS (REFER TO A.R. 3.20 FOR INFORMATION ON COMPLETING THIS SECTION)								
COUNCIL DISTRICT(S): All								
COMMUNITY AREA	All							
ENVIRONMENTAL	IMPACT:	N/A	N/A					
CITY CLERK								

INSTRUCTIONS:	

COUNCIL ACTION EXECUTIVE SUMMARY SHEET

CITY OF SAN DIEGO

DATE: 2/7/2014

ORIGINATING DEPARTMENT: Dept of Information Technology

SUBJECT: Status of Contract with Sprint Solutions Inc.

COUNCIL DISTRICT(S): All

CONTACT/PHONE NUMBER: Mario Sierra/619-533-3637 MS 658B

DESCRIPTIVE SUMMARY OF ITEM:

The Department of Information Technology (IT) will be providing an informational update regarding the status of the contract with Sprint Solutions, Inc. (Sprint). The update will include the status of Sprint's progress against deliverables since the January 2014 report to the Budget & Government Efficiency Committee.

STAFF RECOMMENDATION:

This is an informational item only.

EXECUTIVE SUMMARY OF ITEM BACKGROUND:

The City of San Diego entered into an agreement with Sprint Solutions, Inc. (Sprint) on October 17, 2011, to provide the City's wireless goods and services (Agreement). The Agreement was approved by Council for a term of two years with three one-year options. The resolution authorizing the Agreement requires City Council approval for each option term.

The Agreement provides for cellular voice and data services to City departments. Public Safety Departments use cellular services to send data wirelessly to Police or Fire vehicle computers, and other City operations require the use of cellular devices to coordinate field staff. The Sprint Agreement included 6,200 cellular devices, 4,300 of which are in the General Fund. These devices include approximately 1,400 cell phones, 1,100 PDAs, 1,800 Air Cards/Data Modems, and 1,900 GPS Modems. As of January 21, 2014, the San Diego Police Department (SDPD) has transferred their 478 cell phones from Sprint to Verizon Communications because of connectivity issues, and is reviewing their service options for their modems.

On October 2, 2013, the Committee on Budget and Finance heard a staf frecommendation to exercise the first of three one-year options. Based on specific service issues that affect SDPD data modem connectivity at the Northern and Southern Stations as well as the impact of Sprint network upgrades on data connectivity, the Committee recommended moving the item to Council for approval to amend the contract to replace the one-year option with a month-to-month renewal until additional analysis is accomplished and presented to Committee.

On October 28, 2013, City Council authorized execution of Amendment No. 1 to the Agreement with Sprint and required the Department of IT to report monthly to the Committee on Budget & Government Efficiency. The monthly presentations will include Sprint's progress against deliverables targeted to improve voice and data services for public safety. Sprint has proceeded with its citywide upgrade plans and is currently ahead of schedule with their system-wide improvements.

FISCAL CONSIDERATIONS: N/A

EQUAL OPPORTUNITY CONTRACTING INFORMATION (IF APPLICABLE): N/A

PREVIOUS COUNCIL and/or COMMITTEE ACTION (describe any changes made to the item from what was presented at committee):

On October 17, 2011, City Council authorized the Agreement with Sprint Solutions, Inc. (R-307036)

On October 18, 2011, City Council authorized to execute a Marketing Partnership Agreement between the City and Sprint Solutions, Inc. (R-307065).

On October 2, 2013, Budget & Finance Committee requested that the one-year option be changed to a month-to-month term until the items described in the Item Summary are addressed.

On October 28, 2013, City Council authorized execution of Amendment No. 1 to the Agreement which changed the term of the Agreement to a month-to-month term during the initial one-year option period, while the list of deliverables targeted to improve voice and data services for public safety are addressed.

On October 30, 2013 Budget & Finance Committee, the Independent Budget Analyst presented a report regarding Public Safety communication issues with Sprint Solutions, Inc, the Department of Information Technology, the San Diego Police Department, and the San Diego Fire Department.

On November 21, 2013 Budget & Finance Committee, the Department of Information Technology presented a report regarding the status of the contract with Sprint Solutions, Inc.

On January 29, 2014 Committee on Budget & Government Efficiency, the Department of Information Technology presented a report regarding the status of the contract with Sprint Solutions, Inc.

COMMUNITY PARTICIPATION AND PUBLIC OUTREACH EFFORTS: N/A

KEY STAKEHOLDERS AND PROJECTED IMPACTS: Contract supports cellular voice and data services citywide.

Sierra, Mario Originating Department

Deputy Chief/Chief Operating Officer