



City of San Diego

**Department
of
Information
Technology**

***Status of contract with
Sprint Solutions, Inc.***

Committee on Budget &
Government Efficiency

March 19, 2014



THE CITY OF
SAN DIEGO
♦
CALIFORNIA



Background

- On October 17, 2011, City authorized the Agreement with Sprint Solutions, Inc. (Sprint), to provide the City wireless goods and services
- On October 28, 2013, City Council authorized an Amendment to the Agreement with Sprint



Status of Current Deliverables

1. 98% coverage within the City of San Diego
2. 95% coverage extending 20 miles North and East of the City



Status of Issues

- SDPD Connectivity with Sprint Wireless System
 - On January 21, 2014, SDPD entered into a contract with Verizon Wireless
 - Verizon coverage is meeting Police Department's operational needs
- SDFD Connectivity with Sprint Wireless System
 - Sprint is meeting Fire Department operational needs



Status of Issues cont'd

- Other Departments Connectivity with Sprint Wireless System
 - Transportation & Storm Water
 - Continues to report connectivity issues at the Chollas Operations Yard
 - Department will be evaluating sole source option pending completion of Tower Upgrades
 - Environmental Services
 - Continues to report connectivity issues at the Chollas Operations Yard
 - Department will be evaluating sole source option pending completion of Tower Upgrades



Status of Issues cont'd

- Public Works Engineering & Capital Projects – Field Survey Crews
 - Received poor coverage in remote areas
 - Department has been granted a sole source to use an alternate vendor
- City Attorney's Office
 - Poor coverage within the Civic Center Plaza building



Voice Performance Metrics

- Citywide Voice Quality of Service Metrics –Police

	Oct	Nov	Dec	Jan	Feb
Block Rate	1.23%	0.87%	0.90%	0.87%	0.34%
Drop Rate	2.08%	1.27%	1.10%	1.00%	0.59%

- Citywide Voice Quality of Service Metrics –Fire

	Oct	Nov	Dec	Jan	Feb
Block Rate	2.65%	2.36%	2.11%	0.85%	0.57%
Drop Rate	2.49%	1.90%	1.36%	1.05%	0.86%

- Citywide Voice Quality of Service Metrics – Other Departments

	Oct	Nov	Dec	Jan	Feb
Block Rate	1.78%	1.98%	1.75%	0.75%	0.74%
Drop Rate	2.10%	1.85%	0.86%	1.98%	1.77%



Recommendations

- Continue with the current month-to-month one-year extension to the Agreement with Sprint
- Continue the current practice of allowing departments to utilize alternate vendors
- Return to Committee in May with options for providing the City's wireless services when the current extension expires in October. Options include:
 - Issue a new RFP for citywide wireless services
 - Leverage Western States Contract Alliance (WSCA) Wireless Communication & Equipment contracts
 - Execute the second one-year option with Sprint



Questions