

<b>REQUEST FOR COUNCIL ACTION</b> CITY OF SAN DIEGO	CERTIFICATE NUMBER (FOR COMPTROLLER'S USE ONLY)
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TO: CITY COUNCIL	FROM (ORIGINATING DEPARTMENT): Civic San Diego	DATE: 3/1/2017
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SUBJECT: Update to the Response to Grand Jury Report: "THE ONGOING NEED FOR DOWNTOWN PUBLIC RESTROOMS"

PRIMARY CONTACT (NAME, PHONE): Daniel Kay, 619-533-7159	SECONDARY CONTACT (NAME, PHONE): ,
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**COMPLETE FOR ACCOUNTING PURPOSES**

FUND					
FUNCTIONAL AREA					
COST CENTER					
GENERAL LEDGER ACCT					
WBS OR INTERNAL ORDER					
CAPITAL PROJECT No.					
AMOUNT	0.00	0.00	0.00	0.00	0.00

FUND					
FUNCTIONAL AREA					
COST CENTER					
GENERAL LEDGER ACCT					
WBS OR INTERNAL ORDER					
CAPITAL PROJECT No.					
AMOUNT	0.00	0.00	0.00	0.00	0.00

**COST SUMMARY (IF APPLICABLE):**

**ROUTING AND APPROVALS**

CONTRIBUTORS/REVIEWERS:	APPROVING AUTHORITY	APPROVAL SIGNATURE	DATE SIGNED
Liaison Office	ORIG DEPT.	Jarrett, Reese	03/01/2017
	CFO		
	DEPUTY CHIEF	Graham, David	03/01/2017
	COO		
	CITY ATTORNEY		
	COUNCIL PRESIDENTS OFFICE		

PREPARATION OF:     RESOLUTIONS     ORDINANCE(S)     AGREEMENT(S)     DEED(S)

For Information Only.

**STAFF RECOMMENDATIONS:**

For Information Only.

**SPECIAL CONDITIONS (REFER TO A.R. 3.20 FOR INFORMATION ON COMPLETING THIS SECTION)**

COUNCIL DISTRICT(S):

COMMUNITY AREA(S):

ENVIRONMENTAL IMPACT:

CITY CLERK  
INSTRUCTIONS:

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**COUNCIL ACTION**  
**EXECUTIVE SUMMARY SHEET**  
CITY OF SAN DIEGO

DATE: 3/1/2017

ORIGINATING DEPARTMENT: Civic San Diego

SUBJECT: Update to the Response to Grand Jury Report: "THE ONGOING NEED FOR DOWNTOWN PUBLIC RESTROOMS"

COUNCIL DISTRICT(S):

CONTACT/PHONE NUMBER: Daniel Kay/619-533-7159

**DESCRIPTIVE SUMMARY OF ITEM:**

This an informational update on the status of the response to recommendations in the Grand Jury Report: "THE ONGOING NEED FOR DOWNTOWN PUBLIC RESTROOMS."

**STAFF RECOMMENDATION:**

For Information Only.

**EXECUTIVE SUMMARY OF ITEM BACKGROUND:** On 5/27/15, the S.D. County Grand Jury filed a report, directed to the San Diego City Council, entitled "THE ONGOING NEED FOR DOWNTOWN PUBLIC RESTROOMS." The Grand Jury Report discusses issues concerning the lack of public restrooms in downtown San Diego including making three findings & three recommendations. On 7/22/15, the Independent Budget Analyst released Report 15-31 Proposed Response to the Grand Jury Report: "THE ONGOING NEED FOR DOWNTOWN PUBLIC RESTROOMS," (Response) addressing the recommendations contained in the Grand Jury Report. On 9/22/15, the City Council approved the Response. This item serves as an update to the PS&LN on the Grand Jury Report recommendations, the original response to each recommendation & the current status of the responses to the recommendations.

**RECOMMENDATION 15-39:** Develop, fund & implement a plan to provide additional 24 hour accessible, clean, safe & well maintained public restrooms in downtown San Diego paying attention to both current & future needs. Original Response: The recommendation requires further analysis.

There are several challenges that require further analysis to providing additional 24-hour accessible public restrooms in downtown San Diego. First, various types of projects, including public restrooms, compete for limited capital funding. There are also challenges to finding suitable locations where public restrooms can be installed from both an engineering & public safety perspective. From an engineering perspective, installation of a public restroom requires access to & adequate capacity of existing water, sewer & utility lines. If public restrooms are not adequately secured, they can become sites of criminal activity, & therefore require additional police oversight. For instance, the Portland Loo at 14th & L saw service calls requiring police responses increase from 11 during April-June 2014 to 25 over the same period in 2015. The Portland Loo at Park & Market saw police service calls increase from 32 to 58 over the same periods. Most calls resulted from "disturbing the peace with or without violence" incidents. We note that the Horton Plaza Park project, which is expected to be completed by the end of 2015, will include men's, women's, & family public restrooms. These restrooms will be maintained by

Westfield for 25 years after the park is completed. However, the restrooms will likely have restricted hours.

Current Status: The Downtown Community Plan includes standards for providing public restrooms. Civic San Diego (CivicSD), in its role as the planning & permitting agency for downtown as well as support for the Successor Agency & Housing Successor, looks for opportunities to site downtown public restrooms on public sites. Recent examples include Faultline Park & Horton Plaza Park. Future public projects that will have public restrooms include Park & Market, 7th & Market & East Village Green.

When there are opportunities to work with private developers to locate public restrooms, CivicSD also encourages these types of projects. One noteworthy example would be Piazza Famiglia. No further analysis is required.

RECOMMENDATION 15-40: Establish & implement a budget that adequately addresses safety concerns & maintenance requirements to maintain safe, secure & properly maintained restrooms.

Original Response: The recommendation requires further analysis. A budget for the maintenance & security of public restrooms is dependent upon the number of restroom facilities the City determines it can provide. Currently, providing secure, prefabricated restrooms in the public right of way is costly. The current estimate to maintain the 2 Portland Loos includes annual costs of \$160,000 for daily cleaning, facility maintenance, & utilities. Additionally, annual funding of \$168,000 to \$400,000 is the estimated cost range to provide security for the restrooms, depending on the restrooms' hours & the type of security provided. Despite cleaning on a daily basis, there have been several incidents of vandalism, graffiti, broken doors & locks, & clogs which present challenges in providing safe, secure, and properly maintained restrooms.

Current Status: The budget for operation & maintenance of downtown public restrooms varies based upon location, facility, usage & other factors. Funding for City owned & operated downtown public restrooms is incorporated into the annual budget proposed by the Mayor & approved by the City Council. If funding is required to adequately address safety concerns & maintenance requirements then a request for funding can be made through the annual budget process. Operation & maintenance requirements for City-owned & privately-operated downtown public restrooms, like Faultline Park & Horton Plaza Park, are included in agreements with the private entity responsible for the operation of the park. If the City wishes to change the operation & maintenance requirement then an amendment to the controlling agreement would be required. No further analysis is necessary.

RECOMMENDATION 15-41: Establish, in cooperation with affected stakeholder groups in the downtown area, a "wayfinding" system allowing the public to locate public restrooms throughout the downtown area including those operated by the County of SD & the Unified Port District ("Port").

Original Response: The recommendation requires further analysis. As stated in Finding 03, CivicSD & its predecessor, CCDC, have worked with the Port & Caltrans on the Downtown Wayfinding Design Signage Upgrade. Public restroom signage could be incorporated into this program. Signage issues, including physical signage & web-based locators/apps, will be studied

by the City within the next six months. There is currently no funding identified in Fiscal Year 2016 to install or maintain signage specifically for public restrooms.

Current Status: In March 2016, CivicSD completed the replacement & upgrade of the Downtown San Diego Wayfinding Signage Program (“Project”). The Project was a \$1.9M wayfinding signage system funded by a SANDAG grant of approximately \$335,000 with the remaining coming from Downtown Parking District funds. The Project was designed to replace the existing wayfinding signage & produce a more comprehensive system. The Project scope included the installation of over 200 signs that consisted of pedestrian signs, vehicular signs, gateway signs, directional compasses, & kiosks with Downtown San Diego maps.

CITY STRATEGIC PLAN GOAL(S)/OBJECTIVE(S): Goal #1: Provide high quality public service.

Objective #1: Promote a customer-focused culture that prizes accessible, consistent & predictable services.

FISCAL CONSIDERATIONS: N/A

EQUAL OPPORTUNITY CONTRACTING INFORMATION: N/A

PREVIOUS COUNCIL and/or COMMITTEE ACTION: The City Council approved the Response to the Grand Jury Report: “THE ONGOING NEED FOR DOWNTOWN PUBLIC RESTROOMS,” on 9/22/15.

COMMUNITY PARTICIPATION AND PUBLIC OUTREACH: N/A

Jarrett, Reese  
Originating Department

Graham, David  
Deputy Chief/Chief Operating Officer